



Business Crime Reduction Partnership | Membership & Equipment Hire

1. INTRODUCTION:

This document is for joining the CCP community, agreeing to Data Sharing Rules and associated town-link Radio Hire.

2. YOUR DETAILS:

Name:	Job Title:
Telephone Number:	Email Address:

3. PREMISES ADDRESS:

Trading Name:	
Street Number:	Street Name:
Town:	County:
Postcode:	

4. INVOICING DETAILS:

Business Name (if different to Trading Name):	
Accounts Contact Name (if applicable):	
Street Number:	Street Name:
Town:	County:
Postcode:	
Telephone Number:	Email address:

Control Room: **(01255) 568 777** www.countercrimepartnership.uk

ANCHOR HOUSE | East Terrace | Walton-on-the-Naze | Essex | CO14 8PY

5. EQUIPMENT SELECTION:

The Member appoints CCP to supply:

Please sign below to
acknowledge that this is your choice:

_____ TE310 LTE Radio(s) at a cost of £29.62+VAT per month per unit.

_____ TE320 LTE Radio(s) at a cost of £37.03+VAT per month per unit.

_____ TE620_e LTE Radio(s) at a cost of £44.44+VAT per month per unit.

_____ HYTERA GC550_M Body-Cam(s) at a cost of £15.50+VAT per month per unit.

_____ at a cost of £_____+VAT per month per unit.

Automatic Variation of Charges: Any subsequent hardware additions, accessory hires, or requested service variations will be automatically updated on monthly invoices without requiring the execution of a new agreement.

A one-off commitment/set-up fee of £25+VAT per unit is payable in advance, followed by automated monthly invoices payable monthly in arrears.

6. DATA SYSTEM:

The Member appoints CCP to supply:

Please sign below to
acknowledge that this is your choice:

_____ SentrySIS License(s) at a cost of £6.33+VAT per month per license.

7. PRIVATE CHANNEL(S):

The Member requests that the following private channels are set up:

1. Channel Name: _____

3. Channel Name: _____

2. Channel Name: _____

4. Channel Name: _____

Handsets will also have access to the local Counter Crime Partnership channel, unless otherwise requested.

8. YOUR AGREEMENT:

8.1 **THIS AGREEMENT** is between the following parties:

- 8.1.1. **The Member:** Any business or organisation signing this document identified in sections 3 to 4 above, and
- 8.1.2. **The Supplier:** Tendring Security Limited, Trading as Counter Crime Partnership (CCP) of ANCHOR HOUSE, East Terrace, Walton-on-the-Naze, Essex CO14 8PY.

8.2 **INTERPRETATION.** The following definitions and rule of interpretation apply in this Agreement:

- 8.2.1 **Agreement** – This membership, service and equipment agreement, including all schedules, appendices, and referenced operational policies.
- 8.2.2 **Area of Operation** – The district of **TENDRING**.
- 8.2.3 **CCP Officer** – Refers to any operational representative of the Partnership, encompassing Control Room Officers, Intelligence Officers and Tactical Support Officers.
- 8.2.4 **Charges** – The fees, subscriptions rates, equipment hire charges, or other sums payable by the Member to the Partnership as set out in this Agreement, or as varied from time to time.
- 8.2.5 **Commencement Date** – The start date of this Agreement as specified on the signature page.
- 8.2.6 **Control Room** – The central monitoring, dispatch and radio management facility operated by or on behalf of the Supplier for the Partnership.
- 8.2.7 **Data Protection Legislation** – All applicable data protection and privacy legislation in force in the UK, including UK GDPR and Data Protection Act 2018.
- 8.2.8 **Equipment** – Any Radios, Handsets, Body-worn Cameras, Charging Stands, or other physical hardware provided, hired or issued to the Member by the Partnership under this Agreement.
- 8.2.9 **Exclusion Zone** – The process where CCP members can (recommended, but not compulsory) enforce an exclusion/bar of a person from their premise when that person has been barred from another within the Area of Operation.
- 8.2.10 **Handover Date** – The date that the initial Equipment is delivered to the Member, which may be after the Commencement Date of this Agreement. This is the date that automated invoicing will commence.
- 8.2.11 **Incidents** – SentrySIS terminology for when a Crime or other event has occurred that Members would like to make the Partnership aware of.
- 8.2.12 **Member** – The business, organisation, venue, or individual subscribing to the Partnership's scheme and named in this Agreement.
- 8.2.13 **Partnership** – The Counter Crime Partnership (CCP)'s operators, managing entity, Officers, Members and authorised representatives.
- 8.2.14 **Profiles** – The SentrySIS terminology for the central record, including Name and Standard Personal Data, to which Incidents are linked.
- 8.2.15 **SentrySIS** – Sentry Secure Information System, for compliant collaboration and data sharing between Members, managed in partnership with SentrySIS.

8.2.16 **Service(s)** – The operational business crime reduction scheme provided by the Supplier, including:

- 8.2.16.1 Access to the CCP shared radio and communications network for real-time intelligence and threat alerts.
- 8.2.16.2 Exclusion Zone management and offender tracking via the digital SentrySIS platform.
- 8.2.16.3 Control Room monitoring, radio support and operational guidelines.

8.2.17 **Users** – SentrySIS term for a person within the Member business or organisation with access to the system.

8.3 COMMENCEMENT & DURATION:

- 8.3.1 The Supplier shall provide the Service to the Member on the terms and condition of this Agreement.
- 8.3.2 The Service and associated Charges shall commence on the Handover Date of Equipment.
- 8.3.3 Membership and Data Sharing Protocol shall commence from the Commencement Date specified in this Agreement.
- 8.3.4 The Service supplied under this Agreement shall be provided for a **minimum period of 24 months** from the Handover Date. Unless renewed by an updated Agreement, the service shall automatically continue thereafter on a rolling monthly basis until terminated by either party giving not less than one months written notice.

8.4 MEMBERSHIP & DATA SHARING PROTOCOL:

- 8.4.1 **Membership** of the Counter Crime Partnership (CCP) scheme is an integral component of this Agreement. CCP is a Business Crime Reduction Partnership operating in partnership with local businesses, Essex Police, and local authority agencies.
- 8.4.2 **Lawful Basis & Legitimate Interest:** Members have a legitimate interest in processing the personal data of Subjects of Interest (Profiles) within the Area of Operation to protect property, staff, and visitors from crime, nuisance, and anti-social behaviour, and to enforce Exclusion Zones without requiring Subject consent. The Partnership has conducted a Data Protection Impact Assessment (DPIA) and Legitimate Interests Assessment (LIA), concluding that these security purposes outweigh the data subjects' rights and freedoms in this context.
- 8.4.3 **Categories of Data Processed:** Data processed for crime prevention and Exclusion Zone management includes:
 - 8.4.3.1 **Standard Personal Data:** Name, aliases, gender, ethnicity, date of birth, postal/email address, telephone numbers, physical description (height, build, eye colour, distinguishing features), incident dates, locations, and crime categories.
 - 8.4.3.2 **Special Category Data:** Facial images, CCTV stills, and digital facial recognition data strictly utilized for subject identification. No other special category data (such as religious beliefs or sexual orientation) is recorded or stored.
 - 8.4.3.3 **Data Retention & Expiry:**
 - 8.4.3.3.1 Profiles are automatically shared among Members via SentrySIS for 24 months.
 - 8.4.3.3.2 If no further Incidents involving the Profile are logged within 24 months, the data is removed from general Member access by an automated Profile Scrub.
 - 8.4.3.3.3 CCP Officers may from time to time manually and temporarily extend an upcoming Profile Scrub if they decide that this is in the interest of the Partnership. SentrySIS forces a reason to be logged. For example,

if a Profile has been mentioned on the radio as being active again, but no one has cancelled the automated deletion by logging an Incident yet.

8.4.3.4 **Data Controller Roles:** The Supplier (Tendring Security Limited t/a CCP) acts as a Data Controller (or Joint Controller alongside participating Members) for the scheme's database. Members act as Data Controllers for any data, images, or incident details they upload directly to SentrySIS.

8.4.3.5 **Member Obligations (Data Integrity Rules).** Members agree to:

8.4.3.5.1 Keep all shared intelligence, and SentrySIS access strictly confidential and accessible only to authorized personnel / Users.

8.4.3.5.2 Maintain the list of Users in SentrySIS as team members may come and go.

8.4.3.5.3 Process data fairly, in accordance with Data Protection Legislation, and solely for crime prevention, detection, and offender apprehension.

8.4.3.5.4 Refrain from sharing CCP intelligence or images with non-members, social media, or public platforms.

8.4.3.5.5 Immediately notify the CCP Counter Crime Manager if served with a legal disclosure request or court order.

8.5 EQUIPMENT HIRE & MAINTENANCE:

8.5.1 All Equipment supplied remains the legal property of the Supplier.

8.5.2 Equipment hire commences on the Handover Date.

8.5.3 **Care & Replacement Values:** The Member shall keep Equipment in good working order. Loss, theft, or damage resulting from misuse or neglect (beyond normal wear and tear) may be invoiced to the Member at full replacement cost:

•	TELOX	TE310	LTE Radio	£104 + VAT
•	TELOX	TE320	LTE Radio	£138 + VAT
•	TELOX	TE320K	LTE Radio	£150 + VAT
•	TELOX	TE620G	LTE Handset	£254 + VAT
•	HYTERA	GC550M	Body-worn-camera	£155 + VAT

8.6 CHARGES & PAYMENT TERMS:

8.6.1. The Member shall pay all recurring hire, license, and service charges as detailed in Sections 5 and 6.

8.6.2 Invoices are issued monthly in advance/arrears as specified and are payable within 30 days of invoice date.

8.6.3 Interest on overdue accounts will accrue daily at 4% per annum above the Barclays Bank base rate until paid in full. The Supplier reserves the right to suspend radio access and SentrySIS platform connectivity during any period of non-payment.

9. LIMITATION OF LIABILITY

9.1. Nothing in this Agreement excludes liability for death, personal injury caused by negligence, or fraud.

9.2 CCP provides a communication and crime reduction framework but is not an insurer. The Supplier accepts no liability for loss, property damage, or failure to prevent/report specific criminal acts. Members must maintain adequate business liability and property insurance.

10. TERMINATION

10.1. The Supplier may terminate this Agreement immediately upon written notice if the Member fails to pay outstanding invoices within 30 days of notice, breaches data protection protocols, or misuses the radio channels.

10.2 Upon termination, all outstanding fees become immediately due, and all hired Equipment must be returned to Anchor House within 7 days.

11. FORCE MAJEURE

Neither party shall be liable for delay or failure to perform obligations resulting from events beyond reasonable control, including severe weather, network infrastructure outages, acts of terrorism, or government restrictions.

12. ENTIRE AGREEMENT, LAW & JURISDICTION

This Agreement constitutes the entire contract between the parties. It is governed by the laws of England and Wales, subject to the exclusive jurisdiction of the Courts of England and Wales.

13. YOUR CONSENT:

By signing and submitting this Agreement I confirm that, to the best of my knowledge, that the information provided is complete, not misleading and that I have read and understood section 13 "YOUR AGREEMENT":

Sign:

Date:

14. SEND FORM TO:

Counter Crime Partnership, ANCHOR HOUSE, East Terrace, Walton-on-the-Naze, Essex CO14 8PY

15. OFFICE USE:

Signed by a Director for an on behalf of CCP:

Sign:

Date: